



QUALITY POLICY

Prosig is committed to achieving or exceeding customer expectations by the use of a business management system which will be operated to meet the requirements of ISO 9001 in pursuit of its primary objectives, the purpose and the context of the organisation.

It is therefore the policy of Prosig to:

- identify and understand the needs and expectations of interested parties;
- provide our valued customers with products and services that meet or exceed their expectations in terms of function, value and timeliness;
- comply with all legal and regulatory requirements, codes of practice and all other requirements applicable to our activities;
- reduce hazards, prevent injury, ill health and pollution and consider our environmental impact;
- provide all necessary resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met;
- ensure that all employees are made aware of their individual obligations in respect of this quality policy;
- maintain a business management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of it based on risk and opportunity.

This quality policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive awareness training to ensure understanding of quality and its impact on customer service and product safety.

To ensure the company maintains its awareness for continual improvement, the business management system and policy is regularly reviewed by the Senior Management Team to ensure it remains appropriate and suitable to our business. The business management system is subject to both internal and external annual audits.

A handwritten signature in blue ink, appearing to be "C. ...", written over a horizontal line.

General Manager

29-July-2020

Date